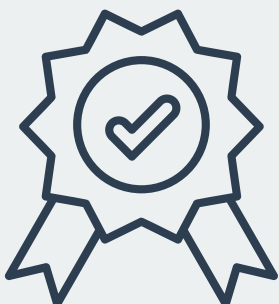




ParkinsonHowe Assists Infrateq in Implementing ISO 9001 and Gaining Certification



www.parkinsonhowe.co.uk

InfrateQ Group Consultancy and Audits



The Opportunity:

Infrateq, a leading infrastructure development company, recognized the need to enhance their quality management system to ensure consistent delivery of high-quality services and meet the expectations of their clients. They approached ParkinsonHowe, a reputable consultancy specializing in quality management, to assist them in implementing ISO 9001 and achieving certification.

What we did:

- Thorough assessment of Infrateq's quality practices, processes, and documentation to align with ISO 9001.
- Gap analysis revealed gaps between current practices and ISO 9001, guiding necessary changes.
- Developed a robust quality management system (QMS) aligned with ISO 9001.
- Facilitated process improvement initiatives, streamlining workflows and enhancing operational effectiveness.
- Specialized training sessions educated employees on ISO 9001 principles and implementing quality processes.

The Results:

ISO 9001 Certification: ParkinsonHowe guided Infrateq, resulting in successful ISO 9001 implementation, showcasing commitment to quality and international standards.

Improved Quality Management: ISO 9001 implementation improved Infrateq's quality practices, enabling consistent customer satisfaction through systematic approaches.

Enhanced Customer Satisfaction: Infrateq's quality focus heightened customer satisfaction, building strong relationships and trust through improved processes and service delivery.

How we did it:

Expertise in ISO 9001: ParkinsonHowe's team had deep knowledge and expertise in ISO 9001, providing tailored guidance for compliance and ensuring quality management best practices.

Collaborative Approach: ParkinsonHowe and Infrateq formed a collaborative partnership, aligning ISO 9001 implementation with Infrateq's objectives through regular meetings and effective communication.

Continuous Improvement: ParkinsonHowe enabled Infrateq to achieve continuous improvement by establishing quality performance monitoring, internal audits, and corrective actions, enhancing their quality practices and striving for excellence.

For further information see
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