

# Synectics Solutions Consultancy and Audits



Enhancing Business Continuity for Synectics Solutions through auidt

# Situation:

ParkinsonHowe, a leading organisation in the healthcare industry, is dedicated to ensuring uninterrupted operations and upholding high service standards, even in the face of unforeseen circumstances. In their pursuit of continuous improvement, ParkinsonHowe has recognised the necessity to review and enhance their business continuity system. To achieve this objective, they have chosen to undertake an internal audit of Synectics Solutions, a trusted partner responsible for delivering business continuity support. The internal audit will encompass sampling departmental Business Impact Analyses (BIA), Plans, Strategies, and Escalation processes through interviews with key members of staff.

# Solution:

ParkinsonHowe's internal audit seeks to evaluate the effectiveness of the existing business continuity system provided by Synectics Solutions. By scrutinising the BIA, Plans, Strategies, and Escalation processes, the audit will identify any gaps, weaknesses, or areas in need of improvement. A proficient team of auditors will carry out the assessment, conducting interviews with key personnel from diverse departments. These interviews are designed to gain insights into current practices, comprehend the level of preparedness, and identify potential areas of concern.

# **Benefits:**

- Risk Identification: The audit identifies potential risks and vulnerabilities, enabling proactive mitigation.
- Improved Preparedness: Insights inform enhanced plans, strategies, and escalation processes, bolstering response capabilities.
- Communication and Collaboration: Interviews foster interdepartmental communication, facilitating the sharing of best practices.
- Regulatory Compliance: The audit ensures adherence to regulations, minimizing legal and financial risks.
- Resilience and Success: Findings refine the continuity system, ensuring ongoing success in delivering high-quality healthcare services.

#### Conclusion:

The internal audit of Synectics Solutions conducted by ParkinsonHowe represents a proactive step toward enhancing the organization's business continuity capabilities. By reviewing the BIA, Plans, Strategies, and Escalation processes and engaging key staff members, ParkinsonHowe aims to identify areas of improvement and strengthen their ability to respond effectively to potential disruptions. The audit's findings and recommendations will serve as a foundation fo refining the business continuity system, fostering resilience, and ensuring the organization's continued success in delivering high-quality healthcare services.



For further information see www.parkinsonhowe.co.uk/buscon/

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